

PLAYING AHGC TOURNAMENTS: FREQUENTLY ASKED QUESTIONS

How do I sign-up for a Tournament?

First and foremost, it is important that we have your correct e-mail address and that you are receiving e-mail blasts regarding AHGC Tournaments and associated events.

We send announcements to all active members indicating that registration for a particular Tournament is now open about three weeks before the date of the Tournament. If you do not receive a communication, but see that the Tournament has been posted on the website for some time, then we may not have your correct e-mail address or it has been suppressed by your browser.

To register for a Tournament, go to the website www.ancilhoffman.com

Scroll down to the section that lists the Weekend Tournaments, Thursday Tournament, and Wednesday Tournament. Click on the link that says “Entry”, and complete the form, entering the mandatory fields, then select “Submit”. You will notice there are also links for the Tournament Rules, a Results page, and a “Signed Up Sheet”, wherein you can verify your entry and selection of game options.

The following screen-shot may be a helpful example:

Club Championship

- » Club Championship Match Play | [Results](#)

Weekend Tournaments (Blue Tees)

- » Feb 15 | NCGA 4-Ball Qualifier | [Entry](#)
- » Jan 25 | Individual Stroke | [Results](#) | [Tee Times](#) | [Rules](#)
- » December 14 | Cha Cha Cha | [Results](#) | [Rules](#) | [Tee Times](#)

Thursday Midweek Tournaments (Combo Tees)

- » Feb 13 | Individual Stroke - Net | [Results](#) | [Rules](#) | [Entry](#) |
» [Signed-Up Sheet](#)
- » Jan 9 | Individual Stroke | [Rules](#) | [Entry](#)
» [Signed-Up Sheet](#)
- » Dec 5 | Individual Stroke - Stableford Net | [Results](#)

Wednesday Midweek Tournaments (White Tees)

- » Oct 23 | Two-Person Match Play Championship - Net | [Rules](#) | [Entry](#)
» [Signed-Up Sheet](#)
- » Aug 21 | Two-Person Best Ball - Net | [Results](#)
- » July 24 | Two-Person Best Ball - Net | [Results](#)

Monday Super Senior Tournament (Black Tees)

- » April 29 | Individual Stroke | [Results](#)

Away Events

- » September 24 | Individual Stroke | [Results](#) | [Rules](#) | [Tee Times](#)

Once you have registered for a Tournament, you will receive a series of e-mails from the Tournament Director regarding important details for the Tournament. About two weeks from the Tournament date, you will receive an email notification, outlining your total costs for the Tournament and payment instructions. In the days prior to the Tournament, a tentative tee sheet will be posted, specific Tournament rules described, and likely an updated tee sheet too.

What if I do not receive Club Email Notifications?

The Club sends out emails fairly frequently, usually under the Sender email address noreply@golfgenius.com. It is a “Best Practice” to mark that address as a “Trusted Sender” or “Safe Sender”. All Internet Service Provider (ISP) and email applications are different. It is recommended to go to your email Menu “Help” Button and in the “Search” window type in “Trusted Sender” and follow the instructions how to mark as a Trusted Sender.

It is also possible there is a problem with your email address (maybe you changed it?) please contact Membership@ancilhoffman.com and confirm your email address is listed correctly within our Database.

How do I pay for a Tournament?

In addition to the \$25 Tournament fee and optional costs for Ancil Points, Gross Skins and Net Skins, we collect the green fees and cart rental costs, rather than payment directly to the pro shop. Range balls are not included. Employees do not pay green fees. Except for pre-arranged alternatives, payments need to be pre-paid in advance of the Tournament. Accordingly, we have adopted Venmo as the preferred payment system. Use of Venmo allows us to process transactions quickly, including cancellation refunds and Skins payments. Each Tournament director has a separate Venmo account that is clearly identified in the payment instructions that you will receive.

How do I get paid if I place in the money in a Tournament?

Tournament flight winnings are posted to your Ancil Hoffman book account typically within a week of the Tournament completion. Note: Skins are paid directly through Venmo, not added to your book account.

You can use your money in your Ancil Hoffman book account for purchases of merchandise items (clothes, golf clubs, golf equipment) in the pro shop, lessons, and for purchases of food (but not alcohol) in the Main Event Restaurant.

Account balances are displayed at the bottom of the pro shop receipt when you make a purchase using the credit. Account balances can also be checked at any register in the Pro Shop or Main Events restaurant.

What is Golf Genius?

Golf Genius is a mobile app that the club uses to allow mobile device scoring and a live leaderboard. To download, go to your smartphone app store and Search for "Golf Genius" then select "Get". For a particular club Tournament, you will access Golf Genius through a six-digit GGID code that will be displayed on the tee sheet and a prepared paper scorecard for each foursome.

How are the Handicaps calculated?

Shortly after the completion of a Tournament, the Tournament director posts your adjusted Tournament score in GHIN, and the handicap chair posts the identical score in the Tournament Index (TI). The Tournament Index is composed solely of scores posted in our club Tournaments,

and it was created to protect the Tournament field from repeated disparity in a player's Tournament and non-Tournament play. Accordingly, we establish your handicap based on the lower of your Tournament Index (TI) or your GHIN Index.

The Tournament Index (TI) is calculated using a similar formula as your GHIN Index. The primary difference between the two indexes is your GHIN is composed of your most recent 20 scores (uses the 8 best scores of your 20 recent scores), whereas, your TI is composed solely of AHGC Tournament scores (uses the 7 best scores of your 15 most recent Tournament scores).

How can I check my TI?

The TI report, reflecting your current TI and applicable Tournament scores, is available on the AHGC website. If you have a question about your handicap or need to change an incorrect score, please contact the Handicap Chairperson (or the Tournament Director, who can redirect your inquiry).

What if a score in the TI or GHIN is wrong?

The NCGA licenses our club to use the GHIN system. However, they are not the ones who manage your scores. That responsibility falls to our handicap committee. If you contact the NCGA about an incorrect posting they will point you back to the club. So, if you have a question about your handicap or need to change an incorrect score, please contact the Handicap Committee. Emails and phone numbers are on the website.

Are there requirements to participate in Major events?

Members must play in at least two post-able club Tournaments during the preceding 12 months to be eligible to participate in an NCGA Qualifier or win a Club Tournament designated as a "Major".

Major Tournaments include Club Championships, the President's Cup, the Senior Net Championship and any other Tournament so deemed by the Tournament director.

How do I get paid if I place in the money in a Tournament? What about Skin payouts?

Any Tournament winnings will be posted to your Ancil Hoffman book account.

For Skin payouts, if you paid with Venmo, then you will receive any Skins winnings through your Venmo account. If you paid in Cash, your Skins money will be paid in Cash.

How do I use the money in my Ancil Hoffman book account?

You can use your money in your Ancil Hoffman book account for purchases of Pro Shop Merchandise items (clothes, golf clubs, golf equipment, balls, etc.), Lessons, and for purchases of food (but not alcohol) in the Main Event Restaurant. You are not able to use your money in your Ancil Hoffman book account for Tournament Entry Fees to Tournaments or Green Fees.

How do I check my AHGC Balance?

Account balances can be checked at any register in the Pro Shop or Main Events restaurant.

I am a Member in other NCGA affiliated Clubs. Do I have to pay the entire Membership fee?

Yes you do; however, the NCGA does offer a Multi-Member Rebate Program for any members who belong to more than one club in Northern California. Go to the NCGA.org website and Search for NCGA Multi-Member Rebate Program there is a time period that you must submit your .